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A HUMBLING AND AFFIRMING INSIGHT - THE CLIENT HAS THE LAST WORD AND SERVICE PROVIDERS CAN SAY NO – LETTING GO OF GUILT.....GETTING TO “YES”!

“We” in “helping” professions have a sense of our own importance, the meaningfulness of our work, saving lives.....but when “we” lose sight of the fact that the client makes the choice to allow us into their crisis, their trauma - to “save them””we” come back to our senses. “We” must realize our usefulness is finite, our power limited to the cooperation “we” need to engage in the process/the work we do.....”We” need “their” cooperation, “they” can reject the services “we” offer, however correct “we” feel “we” are in our offerings.

Not all clients and providers are good/great matches and the process of client and service provider must be allowed to find their mutual fits – which means that providers can say no to those who reach out for help and the provider does not have to feel guilty for not providing services to all who reach out to them for assistance. Clients can reject offers of assistance, however vehemently they may have seemed to pursue the services proffered. Reaching out does not mean commitment to engagement just as offer of acceptance for engagement does not automatically result in ultimate connection.

The decision to move forward rests with the client. The success of the mission has a great deal to do with the “fit” of the unit. The work is hard but made easier by compatibility.